



NEWS

Treasurer and Tax Collector Joseph Kelly

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 5, 2019

FOR IMMEDIATE RELEASE

TREASURER AND TAX COLLECTOR MAILS NOTICES OF PAYMENT DUE

JOSEPH KELLY, Los Angeles County Treasurer and Tax Collector, is in the process of mailing approximately 130,000 Payment Activity Notices to Los Angeles County property owners. The notices alert property owners that the Department's records reflect no payment, a partial payment, or a late payment on the first installment of property taxes for the current tax year 2018-19. The notices include the attached insert which provides important information regarding payment options, the Department's office locations and office hours.

"As a result of this mailing, property owners may find it difficult to reach us on the telephone," Mr. Kelly advised. "Property owners may obtain answers to the great majority of their questions, including but not limited to requesting a copy of a property tax bill, obtaining the amount due on any parcel, or reviewing the tax payment history for the past three fiscal tax years from the Los Angeles County Property Tax Portal at lacountypropertytax.com. Taxpayers may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Mr. Kelly further said, "My office will not mail this notice to property owners affected by the Woolsey, Hill, and Rock Peak Fires, who have filed a Misfortune and Calamity Claim, or for whom the Office of the Assessor has proactively reassessed their property."

Taxpayers can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at ttc.lacounty.gov/eNotify.

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**JOSEPH KELLY
TREASURER AND TAX COLLECTOR
COUNTY OF LOS ANGELES
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

PAYMENT ACTIVITY NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

This Payment Activity Notice is to alert you that our records reflect a penalty was imposed on the 1st installment of your property tax bill. The penalty was imposed for one or more of the following reasons: no payment was received, a partial payment was received, or your 1st installment payment was received after the delinquency date. To avoid any additional penalties and/or cost, remit your payment by the April 10, 2019 delinquency date on the tax notice.

PAYMENT OPTIONS

PARTIAL PAYMENTS – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

PAY ONLINE – To make payments online, go to lacountypropertytax.com, and select “Pay Online” under “Payment Options.” You can make online payments 24 hours a day, 7 days a week until 11:59 p.m. Pacific Time on the delinquency date.

There is no cost to you for electronic check (eCheck) payments. The enclosed tax notice contains your Assessor’s Identification Number (AIN) and Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **0000079161**. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost of 2.25 percent of the transaction amount.

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – We accept major credit card and debit card payments over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. The enclosed tax notice contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost of 2.25 percent of the transaction amount.

BY MAIL – Please use the enclosed envelope and include the payment stub from the tax notice. If paying both installments, please include both payment stubs. Do not attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. You should not mail your payments to any other address. Property tax payments must be received or United States Postal Service (USPS) postmarked by the delinquency date to avoid penalties. If we receive your payment after the delinquency date, with no postmark, the payment is late and we will impose penalties, in accordance with State law. We caution taxpayers who send their payments by mail that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

MORE INFORMATION ON REVERSE

PAY IN PERSON – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each credit/debit card transaction is limited to \$75,000.00, including a cost of 2.25 percent of the transaction amount.

For the second installment, we will also accept payments at 335A East Avenue K-6, Lancaster, CA 93535, between 8:00 a.m. and 5:00 p.m. Pacific Time on Tuesday, April 9, 2019, and Wednesday, April 10, 2019. You must make your payments by check, money order, cashier’s check, or major credit cards or debit cards. We do not accept cash payments at this location. Each credit/debit card transaction is limited to \$75,000.00, including a cost of 2.25 percent of the transaction amount.

ONLINE BANKING OR BILL PAYMENT SERVICES – We DO NOT recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

SPECIAL PROGRAMS

MILITARY ACTIVE DUTY EXEMPTIONS – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/MILITARY TAX RELIEF APPLICATION.pdf](http://ttc.lacounty.gov/Proptax/docs/MILITARY_TAX_RELIEF_APPLICATION.pdf).

EMAIL NOTIFICATION SERVICE – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM – In the event your property becomes tax-defaulted and/or Subject to the Tax Collector’s Power to Sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so they can remind you of your property tax obligation. To subscribe, go to ttc.lacounty.gov/Proptax/ThirdPartyReminderNotification.htm.

INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for vacant residential lots or commercial properties that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/Five-Pay_Plan Application.pdf](http://ttc.lacounty.gov/Proptax/docs/Five-Pay_Plan_Application.pdf).

REQUIREMENT FOR REGISTRATION OF TAX AGENTS

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action, is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at bos.lacounty.gov/Services/AssessmentAppeals/TaxAgentRegistration.aspx. The listing of registered Tax Agents is accessible online at lacaab.lacounty.gov.

HOW TO OBTAIN GENERAL TAX INFORMATION

Website: lacountypropertytax.com
Email us: info@ttc.lacounty.gov
Call us: 1(888) 807-2111 or 1(213) 974-2111, our Property Tax Information Line where automated information is available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.
Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102
Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012
Fax us: 1(213) 620-7948

MORE INFORMATION ON REVERSE